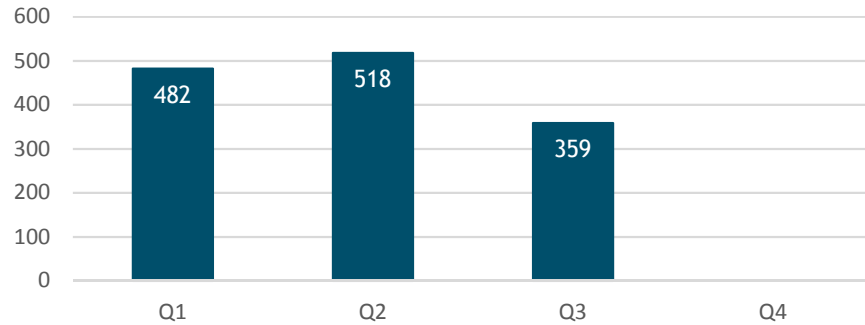


# Q3 reporting April - December 2015

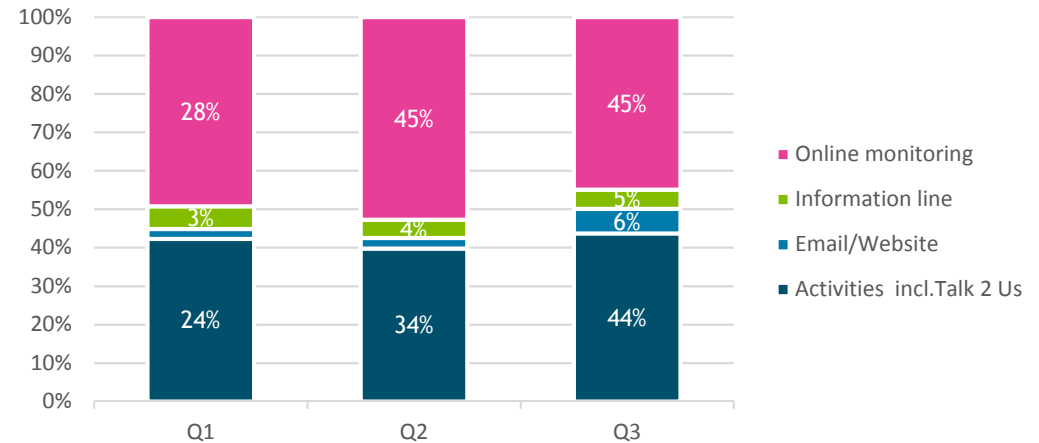
## Collecting local peoples views and experiences

### 1359 Detailed experiences collected



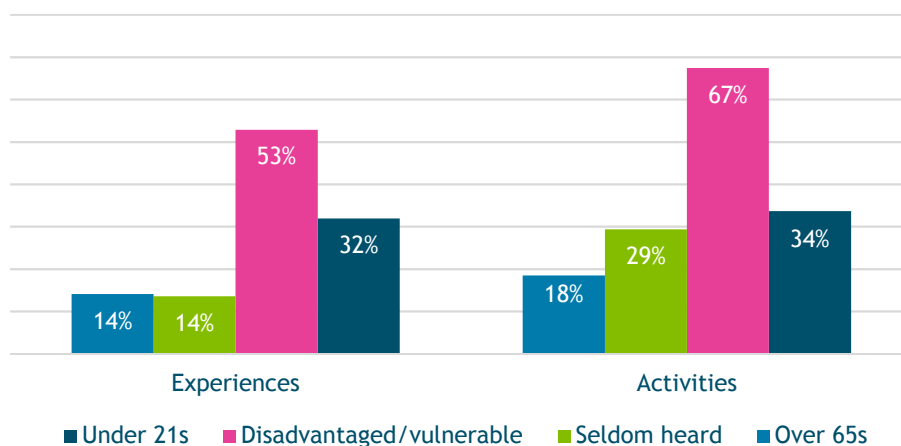
**62** activities used to gather experiences  
**34** Talk 2 Us Points delivered

### Sources of experiences gathered



**92** Activities related to targeted groups, which is **40%** of all activities undertaken  
**632** Experiences gathered from people in targeted groups, which is **47%** of all experiences collected

### Working with targeted groups



#### Notes

- \* Talk to Us points have been held in a range of community venues targeting specific groups including at a supported housing facility, a parent and toddler group, a cancer awareness event and a Framework Job Club.
- \* We have started conversations with FuturePulse to share health experiences of children and young people across the city. This will should see our under 21 data improve during Q4.
- \* The number of service reviews submitted through our website continues to improve.
- \* Experience figures do not include the interviews and focus groups undertaken for contribution to the JSNA chapter on physical disabilities and sensory impairments.
- \* Numbers of experiences have dropped from Q2 as data collection for phase 1 of our mental health insight project has finished. Collection for phase 2 will start in Q4.